

2023 JUNE MEMBER NEWS

SIIA Diamond, Gold, and Silver member companies are leaders in the self-insurance/captive insurance marketplace. Provided below are news highlights from these upgraded members. News items should be submitted to membernews@siia.org.

All submissions are subject to editing for brevity. Information about upgraded memberships can be accessed online at www.siia.org.

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DIAMOND MEMBERS

VĀLENZ® HEALTH ATTAINS NEW SECURITY CERTIFICATION, ENSURING HIGHEST PROTECTION OF CUSTOMER DATA

PHOENIX, AZ — In its commitment to protecting highly sensitive information for customers and partners, Valenz® Health has attained SOC 2 Type 2 audit certification, which significantly minimizes risk of data breaches and other costly vulnerabilities.

SOC 2 Type 2 reports are the most comprehensive certification within the SOC protocol.

To obtain certification, Valenz underwent a rigorous, long-term audit from an independent third-party auditor licensed by the American Institute of Certified Public Accountants. The audit examines the design of internal controls and the operating effectiveness of data security systems to verify adherence to these high standards.

"In our increasingly data-driven world, cybersecurity is among the top concerns for every company. It is essential that we provide the highest level of data protection for our customers, and they deserve transparency into how we achieve that for true peace of mind," said Rob Gelb, Chief Executive Officer of Valenz. "Our attainment of SOC 2 Type 2 certification aligns with the Valenz culture of trust and demonstrates our ability to keep customer data private, safe and secure."

About Vālenz® Health

Vālenz® Health simplifies the complexities of self-insurance for employers through a steadfast commitment to data transparency and decision enablement powered by its Healthcare Ecosystem Optimization Platform. Offering a strong foundation with deep roots in clinical and member advocacy, alongside decades of expertise in the validation, integrity and accuracy of claims, and a suite of risk affinity solutions, Valenz optimizes healthcare for the provider, payer, plan and member. By leveraging data transparency and delivering an omnichannel approach across the healthcare journey, Valenz improves cost, quality and outcomes for employers and their members – engaging early and often for smarter, better, faster healthcare. Visit www.valenzhealth.com

GOLD MEMBERS

6 DEGREES HEALTH WELCOMES KAVITA REDDY AS SVP. HEAD OF **TECHNOLOGY**

Kavita Reddy is a highly accomplished technology leader with a proven track record of success spanning over 20 years in the healthcare sector. Kavita has consistently delivered innovative solutions that have resulted in significant improvements to healthcare cost containment.

During her tenure at Zelis, Kavita played a key role in driving the company's growth and success. She successfully implemented several state-of-the-art solutions in healthcare cost containment. reference-based pricing, and claims processing.

Kavita also led critical application modernization, data transformation and digital transformation initiatives involving artificial intelligence and machine learning.

"We were seeking the right technology leader to help drive our future. We selected Kavita after an extensive search process involving many excellent candidates. Kavita stood out due to her impressive technology experience in healthcare cost containment and strong cultural alignment with our core values. She will be a great asset as a leader for our company, and



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we are thrilled to have her join the team. " – Matt Yost, Chief Executive Officer

About 6 Degrees Health

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SILVER MEMBERS

NOVA HEALTHCARE
ADMINISTRATORS RANKED
12TH AMONG 2023 BEST
COMPANIES TO WORK FOR IN
NEW YORK

Nova has appeared on this distinguished list for six consecutive years

Buffalo, NY – Nova Healthcare Administrators was recently named one of the 2023 Best Companies to Work for in New York. Recognized for the sixth year in a row, Nova ranked 12th out of 28 finalists in the medium size company category.

This statewide survey and awards program is designed to identify and honor the best places of employment in New York, benefiting the state's economy, its workforce and businesses.

Winners were honored at an awards ceremony on April 19 in Albany, where rankings were also announced. The 2023 Best Companies to Work for in New York list is made up of 75 companies across small, medium and large categories.

"I am so proud that Nova was named to the Best Companies list for the sixth year in a row," said Nova's President James Walleshauser. "This honor acknowledges the positive work environment of our organization and strong sense of community among our associates – who continue to make Nova a great place to work year after year. We work hard to foster a culture where all our associates are happy, healthy, engaged and empowered to speak up and be themselves. We believe that people who love the work they do, do work that people love."

Whether meeting a client deadline or getting together for a Nova Navigators hike at a local park, Nova associates work hard and have fun. A variety of associate-led groups, including a Diversity Council, Renovations wellness committee and Nova in the Neighborhood volunteer and giving committee offer the opportunity to connect with one another, grow and make an impact on the company and community.

The annual Best Companies awards program is presented by the New York State Society for Human Resource Management (NYS-SHRM), Best Companies Group and BridgeTower Media/ Rochester Business Journal.

Companies from across the state entered the two-part survey process to determine the Best Companies to Work for in New York.

The first part consisted of evaluating each nominated company's workplace policies, practices, and demographics.

The second part consisted of an employee survey to measure the employee experience.

The combined scores determined the top companies and the final rankings.

For more information on the Best Companies to Work for in New York program, visit www.BestCompaniesNY.com.

NOVA HEALTHCARE ADMINISTRATORS AWARDED 2023 PLATINUM BELL SEAL FOR WORKPLACE MENTAL HEALTH FROM MENTAL HEALTH AMERICA

BUFFALO, NY - Nova Healthcare Administrators has been awarded



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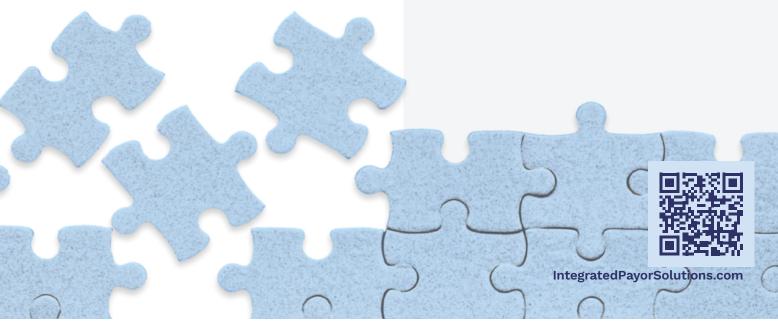
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the 2023 Platinum Bell Seal for Workplace Mental Health by Mental Health America (MHA).

The Bell Seal certification recognizes employers who strive to create mentally healthy workplaces for their employees, with platinum serving as the highest level of distinction. This is the second year in a row Nova has earned the Bell Seal.

In order to receive this prestigious designation, Nova underwent a rigorous evaluation of its policies and practices in four areas: workplace culture, benefits, compliance, and wellness programs.

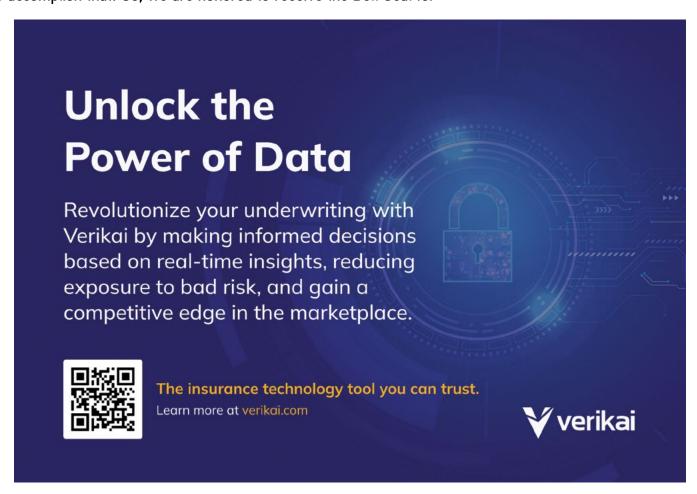
Nova received an overall score of 90 out of 100, with a perfect 100 percent for workplace culture and wellness programs.

"Health is at the forefront of what we do and that starts with our own associates," said James Walleshauser, president, Nova. "We take pride in providing resources, benefits and a work culture that support our associates' overall wellbeing, including their physical, social, mental and emotional health. In a hybrid working environment, we're committed to ensuring our associates feel connected, engaged and supported – and we are working hard to find innovative ways to accomplish that. So, we are honored to receive the Bell Seal for

Workplace Mental Health once again because it affirms our continued efforts and belief that if we take care of our associates, they will take care of our customers and one another."

Nova's receipt of the Bell Seal for Workplace Mental Health reflects not only the company's commitment to wellbeing from its leadership, but the efforts of its associate-led wellness committee, called Renovations.

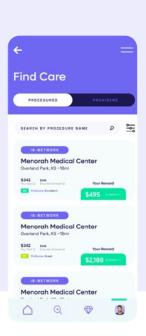
As part of a focus on overall wellbeing and intentional connections, in 2022 the committee launched a hiking club, the Nova Navigators, to promote associate engagement and joyful movement.



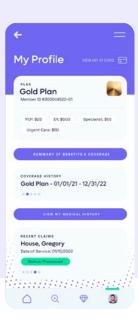


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Act (NSA) rules and regulations.







Nova also strives to support associates through flexible working arrangements, regular company-wide meetings and internal communications, as well as a robust total rewards package that includes numerous mental and behavioral health resources.

To learn more about the Bell Seal for Workplace Mental Health, visit www.mhanational.org/bestemployers.

About Nova Healthcare Administrators, Inc.

Founded in 1982 and headquartered in Buffalo, NY, Nova is one of the largest third-party administrators of self-funded employee benefit programs in the nation, providing the health care solutions our clients need in the way they need them. And we go far beyond the basics. We are creative problem solvers who build custom solutions. Nova provides a customizable, comprehensive array of services, including medical, dental, vision, COBRA, reimbursement account administration, and private-labeled solutions. Nova also offers awardwinning, in-house, integrated medical management programs. We are the stewards of our clients' benefit plans, offering best-inclass partnerships, customized solutions, and personalized service. Nova is a wholly-owned affiliate of Independent Health.

About Mental Health America (MHA)

Mental Health America - founded in 1909 - is the nation's leading

community-based nonprofit dedicated to addressing the overall mental health of all. MHA has spent decades researching mental health in the workplace, and in 2019, MHA introduced the Bell Seal for Workplace Mental Health to recognize companies and organizations that understand the value of addressing mental health at work and implement policies and practices that support employee wellbeing.

STRATEGIC RISK SOLUTIONS APPOINTS RON SULISZ AS PRESIDENT

Concord, MA – Strategic Risk Solutions (SRS), the world's largest independent insurance company manager, announced that Ron Sulisz has been appointed to the role of President of the global firm, a position he will assume effective May 15, 2023. He will report to Brady Young, who will remain as CEO of the company. Mr. Sulisz will also serve on the Board of Strategic Risk Solutions, Inc.

"As we continue to grow and expand, I recognized we needed more focus and resources to support operations and Ron will be perfect to lead this effort and focus on the corporate side of SRS, heading up the internal financial, operations, human resources, and information technology teams. It will allow me to focus more on strategy and supporting our operating units and ensuring we maintain our customer focus," said Mr. Young.

Mr. Sulisz has been with SRS for 18 years and is currently CEO of SRS Cayman, having helped establish SRS as the leading captive manager in the domicile. Jenny Pooley will be assuming the role of CEO in Cayman.

"I'm excited for this new chapter at SRS, and although I will be shifting responsibilities to Jenny, I'm remaining in the Cayman office, and available to my clients and the relationships that I've built over my years at SRS," said Sulisz.

As Ms. Pooley steps into her role as CEO of the SRS Cayman operation, she'll focus on the management and supervision of client accounts, including financial and regulatory reporting and special assignments related to SRS' captive management program in the Cayman Islands.

"Jenny has shown amazing leadership and knowledge in her 13 years at SRS Cayman," said Mr. Sulisz. "She will transition very naturally into this role and the team in Cayman are excited for her in this new opportunity."



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ACS BENEFIT SERVICES NAMES BRUCE ALLEN AS CHIEF EXECUTIVE OFFICER

Winston-Salem, NC – ACS Benefit Services announced that Bruce Allen will assume the role of Chief Executive Officer, effective July 1, 2023.

Allen, a health care industry leader bringing 25+ years of experience, will succeed Beverly Proctor, Interim CEO, who will resume her role as Chief Operating Officer on that same date.

Following his leadership of the implementation of the ACA for Blue Cross and Blue Shield of North Carolina, Allen was named their Vice President of Medicare.

His first-hand experience in product sales, retention and product development from the individual market, and small market to large national employers enables effective leadership coupled with an understanding of market shifts.

Under Allen's leadership, Blue Cross NC's Medicare membership increased by 50 percent over the past two years, while Star ratings increased from 3 to 4.5 stars. These impressive results were driven by member focus, service area expansion, a new suite of benefits, and audience targeted marketing.

The same member driven approach is found at ACS. Allen's deep knowledge of product design, channel management and large implementations will be of great value to the company.

"Bruce is a well-respected and proven leader who has produced strong results across his tenure at Blue Cross NC. We are excited to see him step into this role to drive ACS's continued strong performance." said Matt Garabrant, ACS Board Chair.

Due to his deep knowledge of North Carolina and the health care industry, coupled with a leadership record of results, Allen's selection as ACS's new CEO brings the needed background to drive growth and

serve ACS' distinctive clientele.

"ACS brings important capabilities, deep relationships and crucial market insights as we look to help employers meet the challenges of providing affordability, quality health benefits to their workforces," Allen said. "I'm excited about the unique opportunities to provide third-party administration services to employers, who are looking for greater opportunity for the affordability and benefit flexibility ACS provides in the self-funded market."

Allen received his bachelor's degree in economics from Wake Forest University and his master's in health care administration from UNC Chapel Hill. He currently resides with his family in Chapel Hill, NC.

About ACS Benefit Services

At ACS Benefit Services, our sole focus is providing the most innovative products and services available in the health benefits marketplace—all backed with the highest level of customer support. Over the past four decades, we are proud to have grown into a leading third-party administrator (TPA) by continuously focusing on the future of the industry and creating long-term health plan solutions for our employer groups. Contact Beverly Proctor, Chief Operating Officer at www.bproctor@ acsbenefitservices.com and visit www.acsbenefitservices.com



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*A+ ranking from AM Best received 10/17/02, affirmed 12/1/22, and A+ ranking from Standard & Poor's received 12/22/08, affirmed 4/19/22. Plans are underwritten by Nationwide Life Insurance Company, Columbus, Ohio 43215.

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NSV-0113AO (01/23)



BILL GOULD JOINS TRUSTMARK AS PRESIDENT AND CHIEF OP-ERATING OFFICER

LAKE FOREST, Ill -- Bill Gould has joined national employee benefits provider Trustmark in the newly created role of President and Chief Operating Officer, reporting directly to Chief Executive Officer Kevin Slawin.

As Trustmark advances growth strategies in each of its three businesses, Gould brings broad industry experience and expertise in key areas.

Gould joins Trustmark after nearly three decades at Securian Financial Group, a mutual holding company with revenue of \$6.2 billion. He will relocate from Minneapolis to the Lake Forest area.

"Bill will be an important addition to an already strong leadership team at a time when Trustmark is poised to invest in and further expand our offerings in valuable voluntary benefits, self-funded health plan design and administration for smaller companies, and virtual and in-person corporate and community fitness management solutions," Slawin said. "He has extensive experience in customer-focused product development, partnerships and acquisitions, digital innovation, and large-scale strategic execution. Just as important, his career working for a mutual company and his values are an ideal fit with our mutual-company structure and caring culture."

In his 27 years at Securian, Gould took on leadership roles of increasing responsibility, most recently as Executive Vice President for Affinity Solutions, a business focused on providing financial protection to millions of customers across the U.S. and Canada. There, he played a key role in digital transformation and strategic expansion, including the successful completion of several acquisitions.

Gould earned his MBA and BS degrees from the University of Minnesota Carlson School of Management. He serves on the Board of Directors for the Twin Cities Habitat for Humanity.

About Trustmark Mutual Holding Company

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